

consumer protection scheme (see the section 'what happens if the company is unable to pay out'). The indicator shown above does not consider this protection.

Performance Scenarios

The figures shown include all the costs of the product itself. The figures do not take into account your personal tax situation, which may also affect how much you get back.

What you will get from this product depends on future market performance. Market developments in the future are uncertain and cannot be accurately predicted.

The scenarios shown are illustrations based on results from the past and on certain assumptions. Markets could develop very differently in the future.

CFD on AAPL (held intraday)							
Share AAPL opening price:		(P)			230		
Trade size (per CFD):		(TS)			100 shares		
Margin %:		(M)			20%		
Leverage:		(L)			1:5		
Margin Requirement (\$):		MR = P x TS x M				\$4,600	
Notional value of the trade (\$):		TN = MR x L				\$23,000	
BUY/LONG	Closing Price (inc. spread)	Price change	Profit/Loss	SELL/SHORT	Closing price (inc. spread)	Price change	Profit/Loss
Performance Scenario				Performance Scenario			
Favourable	236.9	3.00%	690	Favourable	223.1	-3%	690
Moderate	233.45	1.50%	345	Moderate	226.55	-1.50%	345
Unfavourable	223.1	-3.00%	-690	Unfavourable	236.9	3%	-690
Stress	216.2	-6.00%	-1,380	Stress	243.8	6%	-1,380

*Note that due to the company's Negative Protection Balance policy, Clients will not lose more than they have deposited.

The scenarios illustrate how your investment in CFDs on US Shares could perform in favourable, moderate, unfavourable and stress conditions. You can compare them with the scenarios of other products. The scenarios presented give a range of possible outcomes and is not an exact indication of what you might get back. What you get will vary depending on how the underlying will develop and how long you hold the CFD. The stress scenario shows what you might get back in extreme market circumstances, and it does not take into account the situation where we are not able to pay you.

What happens if Colmex Pro is unable to pay out?

All client money held by the Company are held in segregated bank accounts, separately from the Company's own funds, and safeguarded with reputable and regulated credit institutions in Europe and Third Countries. In the unlikely event that Colmex Pro is unable to pay you out, Retail Clients may contact the Investor Compensation Fund (the Fund). The Fund is a Cyprus statutory fund of the last resort for customers of Cyprus Investment Firms. The Fund can pay compensation up to €20,000 per eligible client, if the Company is unable to fulfil its financial obligations. The actual level of compensation that will be paid out by the ICF will be based on your claim. Further information on the ICF can be found [here](#).

What are the costs?

The below table portrays an illustration of types of costs that you may encounter along with their meaning:

Types of costs related to trading CFDs		
One-off costs	Spread	The difference between the buy price and the sell price is called the spread. This cost is realised each time you open and close a trade.
	Commissions	A commission is charged based on the higher of either a minimum amount or a per-share structure.



Ongoing costs	Swap (Financing Fee)	A fee is charged to your account for holding your position open overnight. This means the longer you hold a position, the more it costs. This Overnight Financing may be subject to credit or debit, the rates of which can be found on the trading platform.
Other Costs	Withdrawal Fee	Processing fees for withdrawals may apply and vary depending on the method or provider.

Further information on the Company's costs is available in the "CFDs Contract Specifications" and/or "Other Fees" section.

How long should I hold it and can I take money out early?

These products are generally used for short term trading on price movements, often intra-day. However, you can choose a different trading strategy as it suits you. There is no recommended holding period, you can cash out the CFD at any point you wish during regular market hours. There is no cancellation period and therefore no penalties or cancellation fees.

How can I complain?

If you wish to make a complaint, you can submit a formal complaint by completing the Company's online Complaint Form, available on the Website through your Client Area, in accordance with our [Complaints Handling Procedure](#). If you do not feel that your complaint has been resolved satisfactorily, you may refer your complaint to the Financial Ombudsman of the Republic of Cyprus. See <http://www.financialombudsman.gov.cy> for further information.

Other relevant information

The Company executes Client orders according to its Best Execution Policy and takes all sufficient steps to obtain, when executing orders, the best possible result for its Clients. However, under certain circumstances i.e., in case there is a time lag between the time you place your order and the moment it is executed, your order may not be executed at the price you expected. The Terms & Conditions as well as all related Policies and other Disclosure Documents of our website contain important information regarding your account. You should ensure that you are familiar with all the terms and policies that apply to your account. This key information document does not contain all information relating to the product. For other information about the product and the legally binding terms and conditions of the product, please refer to the [Legal Documentation list](#) available on the website.

